



The Operating Company for the Integrated Single Window for Foreign Trade

The biggest facilitator of foreign trade in the DRC.



9001-2015



14001-2015



45001-2018



27001



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SEGUC RDC*

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Bureau Veritas*

The creation of the GUICE in the DRC aims to align the country with international standards and strengthen the competitiveness of foreign trade. Deployed in stages, it digitizes regulatory procedures and documents to allow information to be entered directly into the system. Once validated, the data is immutable.

“

We facilitate
foreign trade in
the DRC.



”

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Why become our client?

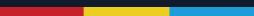
SEGUCE RDC is the most beautiful project that the Congolese state has put in place to **facilitate** the business community in **foreign trade**. Our service? The integrated Single Window for foreign trade, a neutral electronic platform, **accessible 24/7**.

It is a powerful tool in the digital management of exchanges in the context of Foreign Trade and has some advantages to know:



- **Reduction** of travel and simplification of administrative procedures;
- **A “zero paper” environment** favoring exchange via interface while respecting environmental standards;
- **Centralization** of procedures in a single point and provision of information in real time according to confidentiality rules;
- Autonomous, rapid processing and monitoring of **files via a simple internet connection**;
- **Cost tracking** (import-export) using the Single Charges Form (BFU) in constant evolution.

About the SEGUCE Company



In order to strengthen the **transparency, speed** and **efficiency** of procedures related to the **import, export and transit** of goods, the authorities of the Democratic Republic of Congo have implemented innovative solutions. These initiatives aim to **secure, automate and optimize** the procedures used by the foreign trade community.

In 2013, the Congolese state joined forces with the **Bureau Veritas group** and the **IT company SOGET** to launch SEGUCE RDC, a private operator established as part of a **public-private partnership** aimed at modernizing business practices.

Placed under the **authority of the Ministry of Foreign Trade and the Ministry of Finance**, SEGUCE RDC is therefore in charge of deploying and operating the **Integrated Single Window for Foreign Trade (GUICE)**, a neutral, transparent and secure **electronic platform, accessible 24 hours a day. 24/7 via internet**, to the entire Foreign Trade Community;

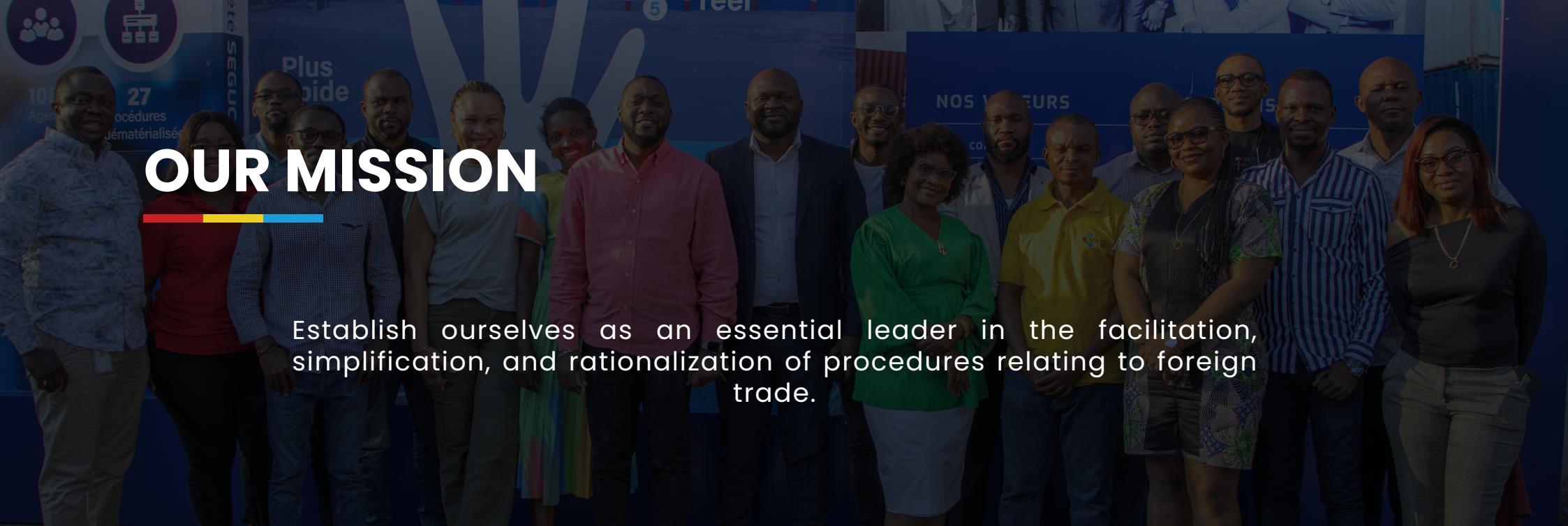
It is important to emphasize that the use of GUICE was made **obligatory throughout the Republic by Decree No.015/019** of October 14, 2015.

SEGUCE RDC impacts the business community by responding to 3 essential issues:

Speed since the IT platform allows foreign trade players to exchange information without traveling, in dematerialized format and in real time. The time saving is enormous.

Transparency since the GUICE allows us to trace all the interventions of the different actors in the import or export process. We know which operator intervened, at what time and at what stage.

Efficiency is illustrated by the reliability of GUICE data. Every day, we limit the scans of paper documents a little more to replace them with digital data flows, by definition, tamper-proof.



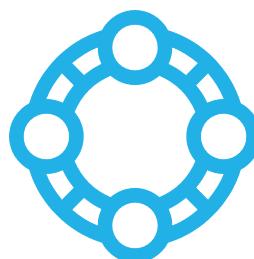
OUR MISSION

Establish ourselves as an essential leader in the facilitation, simplification, and rationalization of procedures relating to foreign trade.

OUR VALUES



1. INNOVATION



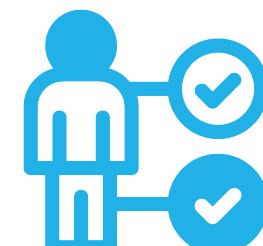
2. INCLUSION



3. TRUST



4. HONESTY



5. RESPONSABILITY



6. OPEN-MINDEDNESS

The Objectives of Foreign Trade Reform



Facilitate and simplify procedures related to foreign trade operations.



Reduce delays and costs



Ensure transparency of operations



Guarantee traceability



Respect international standards, with a "Zero paper" environment

The SEGUCE company

PPP under the authority of the
Ministry of Foreign Trade

ITS STATUS



ITS NAME

Company for Operating the
Integrated Single Window
Platform for Foreign Trade.

ITS MISSION

Deploy and operate the Integrated
Single Window for Foreign Trade (GUICE),
a neutral, transparent and secure
electronic platform, accessible 24/7 via
the internet and intended for the entire
Foreign Trade Community

The use of GUICE has been
made compulsory throughout
the Republic by Decree No.
15/019 of October 14, 2015

ITS SPECIFICITY

The SEGUCE company - Figures

From 2015 - 2025



19
Provincial centers



+20 000
Users



+100
Collaborators



+400 000
Files processed in 2025

How We Operate?

GUICE is transforming foreign trade by centralizing all essential sector information on an interactive digital platform. It offers real-time access to regulatory, customs, and logistics data, streamlining import, export, and transit operations.

Dematerialization rate



96%

Dematerialized regulatory documents and procedures.

Customs Manifest



75%

100% of manifests are announced via the GUICE, including 75% of the customs flow captured via the GUICE. (Deployment in progress)

D.I.B/D.E.B (Licences)



100%

100% via GUICE, Monthly average of 4800 DIB/DEB. (D.I.B./D.E.B. : Application for import/export of goods)

Processing Time

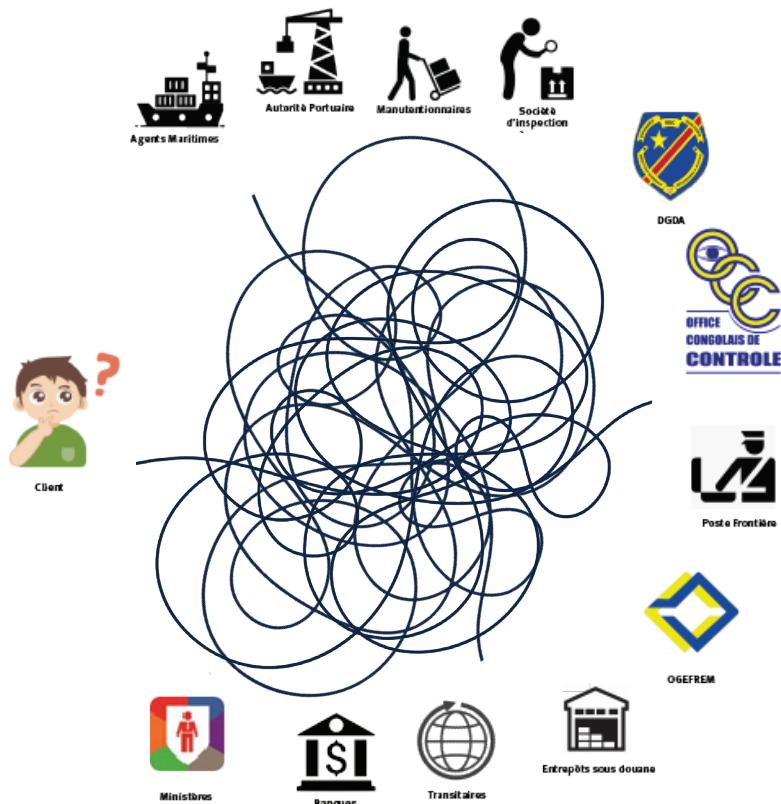


4 Hours
4 Days

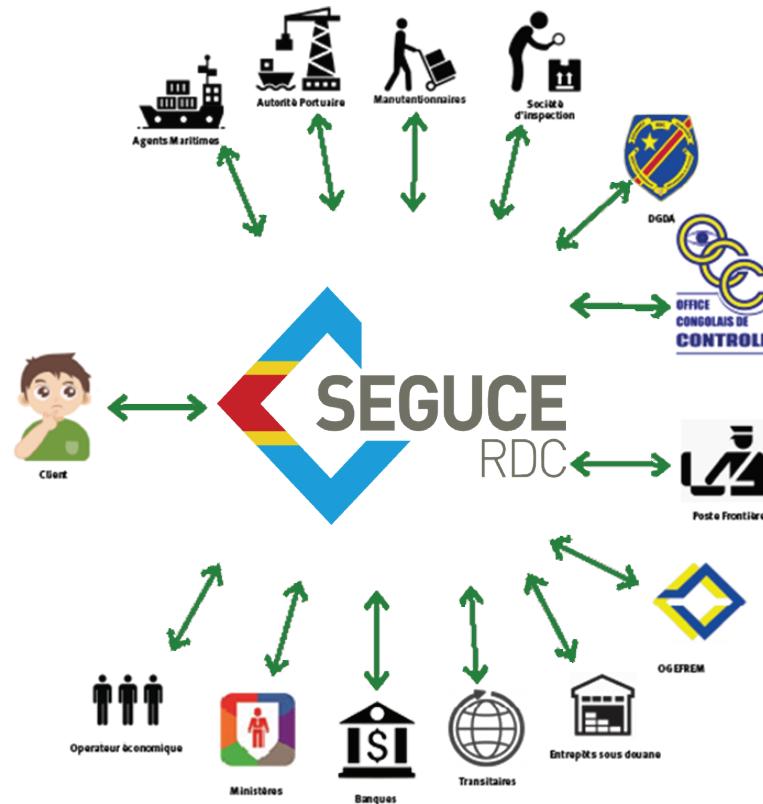
- Average time of **4 hours** for D.I.B
- **4 day** transit time

Demonstration of the Single Window as a single entry point connected with partners

Before the GUICE



With the GUICE



The integrated Single-Window for Foreign Trade

A website, a single entry point for:



PRE CLEARANCE

All documents required before the arrival or departure of the goods from the national territory of the DRC.



CLEARANCE

Interconnection with the SYDONIA customs system and all other components for customs procedures.



POST CLEARANCE

Monitoring of logistics operations on goods and means of transport.

GUICE registration conditions :

You can register with GUICE as a natural person or legal entity. Here is the process for both:



NATURAL PERSON

- Import-Export number (current validity)
- Tax number (NIF)
- Copy of ID of the Manager Registration and Environment Sheets



LEGAL ENTITY

- RCCM number
- Import-Export number (current validity)
- Tax number (NIF)
- National identification number
- Copy of ID of the Manager Registration and Environment Sheets

Current operational network



Provinces	Provincial Centers	Liaison Offices
KONGO CENTRAL	MATADI	
LUALABA	KOLWEZI	
HAUT KATANGA	LUBUMBASHI	KASUMBALESA SAKANIA SNCC SAKANIA LUKANGABA MOKAMBO LUANO KASENGA
KINSHASA	KINSHASA	N'DJILI
NORD KIVU	GOMA	BUKAVU
TSHOPO		KISANGANI

Modes of transport deployed

SEGUCE RDC has launched several modules since its deployment in **2016**, aimed at optimizing foreign trade processes in the Democratic Republic of Congo. These modules cover different stages of the logistics chain, from **pre-customs clearance** to **post-customs clearance**.



Maritime logistics
import and export



Land logistics
import and export



Air logistics
import



Rail logistics
import



River logistics
import

User support service

Free training



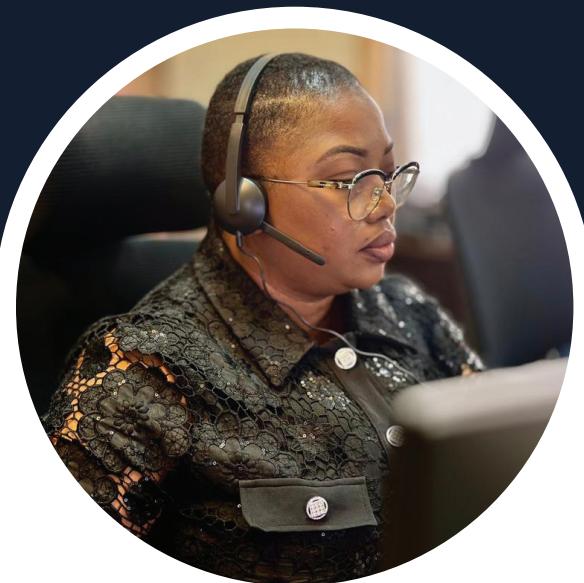
Training rooms equipped with computers

Accompaniement



Facilitation centers equipped with self-service computers

Online support



Call center

List of SEGUCE RDC offices across the DRC

KINSHASA

157, Avenue de la Démocratie (Ex huiliers),
Commune la Gombe, Kinshasa
Tél: +243 843385959

BEACH NGOBILA

Concession ONATRA/TCPK - Kinshasa,
Gombe
Tél: +243 855364089

KIN-AÉRO

International aeroport of Ndjili, Boulevard
Lumumba, C/Nsélé - Kinshasa, R.D. Congo
Tél: +243 850 324 333

LUBUMBASHI

1642, Avenue Kilela Balande - Infinity
Building (2nd level, Local: 201/202), Haut
Katanga
Tél: +243 840413332

LUANO

International aeroport of Luano,
Lubumbashi
Tél: +243 841364648

KOLWEZI

4746 Avenue Laurent Désiré Kabila, Building
La Vision, 2nd level
Tél: +243 893219612

GOMA

Boulevard Kanyamuhanga - Quartier dit Les
Volcans, Municipality of Goma, Nord-Kivu
Tél: +243 858004875

LUFU

Avenue du Marché, Concession PACIFIC
TRADING LUFU
Tél: +243 843385959

KASENGA

Avenue de la douane, port de Kasenga
Tél: +243 850818555

KISANGANI

9, Avenue Colonel Tshatshi - Immeuble BCDC
(1er niveau, Réf. Boulevard) - Q /Colonel
Tshatshi, Commune de Makiso
+243 858005320

BOMA

36, Makuku - BCDC building, Boma-Nzadi,
Kongo Central
Tél: +243 898129245

MATADI

2, Avenue Mavungu Msiku - Immeuble BCDC
(1er niveau), Kongo Central
Tél: +243 840664585

SAKANIA

Gare SNCC
Tél: +243 843385959

KASUMBALESA

Zone en douane, Pacific Trading
Tél: +243 841364646

MOKAMBO

02, Av. Mwenda, Mokambo Border Post
Tél: +243 890310412

BUKAVU

N° 116, Avenue Patrice Emery Lumumba,
quartier Nguba, référence église 8e CEPAC
Nguba
Tél: +243 858004875

Our Partners



MINISTÈRE
DU
COMMÈRE
EXTÉRIEUR



MINISTÈRE DU
PORTEFEUILLE



PRÉSIDENCE DE
LA RÉPUBLIQUE



MINISTÈRE DU
TRANSPORT



MINISTÈRE
DES MINES



LIGNES
MARITIMES
CONGOLAISES SA
ARMEMENT NATIONAL

